The MPA NRW offers its clients services like material tests, manufacturer surveillance or product certification in the sphere of building products, building materials, metals, fire protection, safety glass, radiation protection and calibration, and also offers the certification of quality management systems.

The MPA NRW has accreditations resp. acknowledgements for all test spheres. The experts of the MPA NRW participate in numerous national and international standardisation and expert committees.

Added value with the MPA NRW-Quality Label
Testing • Surveillance • Certification

Picture on page 3:
Test preparation in the plastics laboratory

Picture on page 4:
Blowing in loose EPS granules
Added value with the MPA NRW-Quality Label

The Quality Label of the MPA NRW confirms that the manufacturer has done more for the safety and quality of his products than is required by the corresponding national or international standards. It is a strong signal to customers who appreciate safe and long-lasting products. The MPA NRW-Quality Label for QM systems certifies that the company has established a functioning QM system. Manufacturers who want to use one of the four MPA NRW-Quality Labels must have complied with one of the following conditions:

- your product has met the stipulated test requirements;
- your product has been certified – this means, it has passed the factory’s own production control as well as the stipulated test and your product is regularly monitored by the MPA NRW;
- the MPA NRW has certified your quality management system.

For details please see the “regulations” beginning on page 5.

The MPA NRW-Quality Label ensures transparency and is a convincing marketing instrument. The MPA NRW-logo contained within is a trademark registered at the “Office for Harmonisation in the Internal Market” of the European Union.

Four times tested quality

The test report certifies that a product sample meets the stipulated requirements.

The conformity certificate certifies that the product corresponds to a stipulated certification programme.

The certificate confirms that the company has established a QM system that meets the requirements of the standard DIN EN ISO 9001.

The certificate confirms that the company has established a QM system that meets the requirements of the standard DIN EN ISO 13485.
How to acquire the Quality Label of the MPA NRW:

Step 1: Choose a label:
• for products “tested” and “certified product”;
• for a QM-system “certified according to DIN EN ISO 9001” or “certified according to DIN EN ISO 13485”

Step 2: Fill out the application (the application form is enclosed to this brochure) and send it by fax or by E-Mail (PDF) to the MPA NRW – Marketing Department

Step 3: After the acceptance of the application the MPA NRW-Quality Label is issued and sent to the customer

The MPA NRW-Quality Label may be used for advertising – the presupposition for this that the customer signs and sends back the principles for using the MPA NRW-Quality Label.

Regulations for the MPA NRW-Quality Label

1. Purpose, scope of application and definition

1.1 These regulations govern the form and the applicability of the MPA NRW-Quality Labels.

1.2 Customers can underline the quality of their products or QM systems with the MPA NRW-Quality Label and thus improve their market potential by advertising with this label.

1.3 The MPA NRW awards its Quality Label for the successful certification of a Quality Management system as well as for the successful test or certification of products. Therefore one has to distinguish between two basically different groups when regarding the scope of application of a Quality Label:
• MPA NRW-Quality Label “certified quality management system” and
• MPA NRW-Quality Label for Products “tested” and “certified product”. Within the scope of application one can distinguish among different cases of application. For more detailed information please see No. 3 of these regulations.

1.4 Every MPA NRW-Quality Label designates its scope of application. Furthermore, a clear labelling has been inserted for the purpose of traceability:
• MPA NRW-Quality Label “certified quality management system” – standard, according to which the QM system has been certified, and the registration number of the certificate;
• MPA NRW-Quality Label “tested” – number of the test report;
• MPA NRW-Quality Label “certified product” – number of the certificate.

1.5 The logo of the MPA NRW is integrated in the MPA NRW-Quality Labels. This logo is a trademark registered at the “Office for Harmonisation in the Internal Market” of the European Union.
2. Advertising with the MPA NRW-Quality Label

2.1 MPA NRW-Quality Label “certified quality management system”

As the company has been certified in total, the Quality Label can be used for company-related advertising material:
- on business correspondence
- on general advertising material
- in the internet
- but not on products or their packaging

2.2 MPA NRW-Quality Label for Products “tested” respectively “certified product”

As a specific product has been tested respectively certified, the Quality Label may only be used in direct connection with the tested respectively certified product, for example
- on the product,
- product-related in prospects and brochures,
- product-related in the internet,
- but not in a general way, for instance on business correspondence.

2.3 The MPA NRW gives the authorisation to use a Quality Label in written form.

The presupposition for using the Quality Label is that the client gives his written consent to the principles for using the label. When choosing the option “tested” the client receives an authorisation for use. When choosing the options “certified product” and “certified quality management system” the client receives a certificate which includes the authorisation for using the MPA NRW-Quality Label.

3. Variants of the MPA NRW-Quality Label

3.1 The MPA NRW-Quality Labels “certified quality management system”

If the quality management system has been certified by the MPA NRW according to DIN EN ISO 9001 or EN ISO 13485, the following Quality Labels may be used:

<table>
<thead>
<tr>
<th>Case of application</th>
<th>Quality Label</th>
<th>Number to be registered</th>
<th>Procedure</th>
<th>Statement of Certificate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Certification according to DIN EN ISO 9001</td>
<td>Number of Certificate</td>
<td>Certification of the company’s quality management system according to DIN EN ISO 9001</td>
<td>The certificate confirms that the company has established a QM system that meets the demands of DIN EN ISO 9001</td>
<td></td>
</tr>
<tr>
<td>Certification according to DIN EN ISO 13485 / medical devices</td>
<td>Number of Certificate</td>
<td>Certification of the company’s quality management system according to DIN EN ISO 13485</td>
<td>The certificate certifies that the company has established a QM system that meets the demands of DIN EN ISO 13485</td>
<td></td>
</tr>
</tbody>
</table>

In this case it is compulsory to observe the principles for using these Quality Labels (Enclosure 1).

3.2 The MPA NRW-Quality Labels for products “tested” and “certified product”

a) If the the product has been tested respectively certified by the MPA NRW in the context of a voluntary agreement, the following MPA NRW-Quality Labels may be used:

<table>
<thead>
<tr>
<th>Case of application</th>
<th>Quality Label</th>
<th>Number to be registered</th>
<th>Procedure</th>
<th>Statement of Certificate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Voluntary Certification</td>
<td>Number of Certificate</td>
<td>Initial Test of the product</td>
<td>Initial inspection of the manufacturing site and the factory’s own production control</td>
<td>The certificate confirms that the product corresponds to a certain certification programme</td>
</tr>
<tr>
<td>Voluntary product type test</td>
<td>Number of Test Report</td>
<td>Initial Test of the product</td>
<td>Not applicable as there is no certificate</td>
<td></td>
</tr>
</tbody>
</table>

In this case it is compulsory to observe the principles for using these Quality Labels (Enclosure 2).
b) The use of the MPA NRW-Quality Labels “tested” or “certified product” is also possible for building products governed by national and/or European regulations. The presupposition for this is the evidence of having met additional requirements:

- Additional properties have been tested respectively certified that are not stipulated by the regulations valid for the product.
- The complete voluntary certification procedure has been applied - beyond the legal requirements.

**Awarding possibilities for products regulated at European level**

<table>
<thead>
<tr>
<th>System</th>
<th>Requirements according to the Construction Products Regulation</th>
<th>Awarding possibility of the MPA NRW-QL “certified product”</th>
<th>Awarding possibility of the MPA NRW-QL “tested”</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Initial Test</td>
<td>Initial inspection</td>
<td>Surveillance of the factory’s own production control</td>
</tr>
<tr>
<td>1+</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>1</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>2+</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>3</td>
<td>x</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

0 = It is possible to award the QL by the indicated procedure
- = It is not possible to award the QL by the indicated procedure

**Examples:**

- For products belonging to system 1+ it is possible to regard additional/other product characteristics than stipulated as compulsory in the harmonised technical specification. In the case of doors, windows, etc., this for instance could be demands to anti-burglary protection.
- If only the initial test is carried out with regard to additional aspects, the MPA NRW-Quality Label “tested” may be awarded.
- If the complete certification programme is carried out with regard to additional aspects, the MPA NRW-Quality Label “certified product” may be awarded.

- For products belonging to system 1 it is also possible to regard additional/other product characteristics.
- If only the initial test is carried out with regard to additional aspects, the MPA NRW-Quality Label “tested” may be awarded.
- If the complete certification programme (as in system 1+) is carried out with regard to additional aspects, the MPA NRW-Quality Label “certified product” may be awarded.

- Furthermore, for products belonging to system 1 it is also possible to achieve the MPA NRW-Quality Label “certified product” by regularly carrying out random sample tests in addition to the legally required procedure – by a voluntary upgrade of system 1+, so to speak.
- If a voluntary initial product test is carried out on products belonging to system 2+, the MPA NRW-Quality Label “tested” may be awarded.
For products belonging to system 2+ it is further possible to achieve the MPA NRW-Quality Label "certified product":

- by carrying out an initial product test as well as regular random sample tests in addition to the legally required procedure – thus, by a voluntary upgrade of system 1+.

- by carrying out the complete certification programme (as in system 1+) with regard to additional aspects.

In order to achieve the MPA NRW-Quality Label "certified product" for products belonging to system 3, an initial factory visit, the test and assessment of the factory’s own production control as well as regular surveillance with random sample tests can be carried out.

If the initial test of products belonging to system 3 is carried out with regard to additional aspects, the MPA NRW-Quality Label “tested” may be awarded.

This also applies to products governed by national regulations.

Guidelines 1 for using the MPA NRW-Quality Labels “certified quality management system”

1. The MPA NRW-Quality Labels “certified quality management system” may exclusively be used in association with the certified and monitored quality management system. In cases of misuse the client can be forbidden to use them.

2. The MPA NRW-Quality Labels may be used for company-related advertising material but not on products or their packaging.

3. The MPA NRW-Quality Labels may only be used during the validity period of the QM certificate (3 years). The authorisation to advertise with the MPA NRW-Quality Labels can be renewed after the recertification of the QM system.

4. The MPA NRW-Quality Labels may only be displayed in the corresponding form and colour as shown in the enclosure. The sign may also be generated electronically as long as the prescribed formats and forms are maintained. Enlargements and reductions are allowed as long as the contents remain readable.

5. If advertising material contains opinions and interpretations with regard to the certified and monitored quality management system, it must be made clearly visible and obvious that these are not the opinions and interpretations of the MPA NRW.
Guidelines 2 for using the MPA NRW-Quality Label for Products “tested” and “certified product”

1. The MPA NRW-Quality Labels for products do not substitute legally required conformity marks like the CE- or Ü-mark. They are also no marks that approve the product for special use.

2. The MPA NRW-Quality Labels may be used in direct reference to the tested and certified product but not in a general way, for instance on business correspondence. In cases of misuse the client can be forbidden to use them.

3. The MPA NRW-Quality Labels may only be used during the validity period of the test report resp. certificate, however not longer than five years. The authorisation for advertising with the MPA NRW-Quality Labels can be renewed after these five years on request.

4. The MPA NRW must be advised of alterations of the product and/or of the factory’s own production control. A further use of the mark requires the consent of the MPA NRW. If it is not granted, the client has to refrain from distributing the respective advertising materials.

5. The MPA NRW-Quality Labels may only be displayed in the corresponding form and colour as shown in the enclosure. The sign may also be generated electronically as long as the prescribed formats and forms are maintained. Enlargements and reductions are allowed as long as the contents remain readable.

6. If advertising material contains opinions and interpretations with regard to the tested/certified products, it must be made clearly visible and obvious that these are not the opinions and interpretations of the MPA NRW.

APPLICATION for the awarding of the MPA NRW-Quality Labels

Please fill out this form in block letters and send it to fax no. 0049.231.4502-225 or per E-Mail to: marketing@mpanrw.de

Company: __________________________________________________________________________
Address: ____________________________________________________________________________
Person of contact: ____________________________________________________________________
E-Mail address: ______________________________________________________________________
MPA NRW customer ID (if known): _____________________________________________________
Product: __________________________________________________________________________
Number of test certificate or surveillance contract: ______________________________________
Person of contact at the MPA NRW (if known): __________________________________________

MPA NRW-Quality Label:
- MPA NRW tested [ ]
- MPA NRW certified product [ ]
- MPA NRW certified QM system DIN 9001 [ ]
- MPA NRW certified QM system DIN 13485 [ ]
- English version [ ]

First issuance: 100 € (plus VAT)
Re-issuance: 50 € (plus VAT)

The respective validity period is regulated in the principles of use (Enclosures 1 and 2).
The company Muster GmbH, Musterstr. 20, 00000 Musterstadt, is authorised for the product “XYZ” to use the MPA NRW-Quality Label.

Test specifications:
- DIN EN ISO 000000
- Scope: XXXXXXX
- Valid until: XX.XX.20XX
- Based on: MPA NRW-Testreport XX.XX.20XX

Dortmund, date

Dipl.-Ökonomin Martina Fahnemann
Dezernentin Z4/Marketing

Certificate of Conformity
MPA NRW- xxx (Version: yy)

This is to certify that the construction product: Bauprodukt of the manufacturer: Firma Adresse
according to the MPA NRW assessment report no. Berichts-Nr. corresponds to the certification program <Titel der entspr. VA> of the MPA NRW and meets the requirements of the standard: Norm
The assessment report is part of this certificate.

The certificate is valid until Gültigkeitsdatum.

Dortmund, Datum

Name Inspector
Name Head of the certification body

This Certificate consists of 1 page and XXX annex(es).

This Certificate replaces the Certificate no. XXX dated XXX, Version xxx.

The original of this document was issued in German language. In case of doubt only the German version is valid.

__________________________________
Dipl.-Ing. Artur Orlikowski
Manager of the quality management system certification body

CERTIFICATE

The examination of the submitted documentation on quality management and the subsequent audit have established that the company Company ABC, Street ABC, 12345 Town / Germany
for the following range of products:
Design, Development, Manufacturing and Sales of
……..
works in accordance with a quality management system which complies with DIN EN ISO 9001:2008

MPA NRW report no.: 123456789
Registration no.: MPA NRW Q 123
Certification is valid from yyyy.mm.dd to yyyy.mm.dd

TESTING
SURVEILLANCE
CERTIFICATION

Persons of contact

Product Certification Body:
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Phone: 0231.4502-611
E-Mail: kura@mpanrw.de

Certification of Quality Management Systems:
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For questions and further information:
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