



■ ■ ■ independent | competent | reliable

The MPA NRW offers its clients services like material tests, manufacturer surveillance or product certification in the sphere of building products, building materials, metals, fire protection, safety glass, radiation protection and calibration, and also offers the certification of quality management systems.

The MPA NRW has accreditations resp. acknowledgements for all test spheres. The experts of the MPA NRW participate in numerous national and international standardisation and expert committees.



Added value with the MPA NRW-Quality Label

Testing • Surveillance • Certification

MPA NRW
Marsbruchstrasse 186
44287 Dortmund



Internet



Picture on page 3:
Test preparation in the plastics laboratory

Picture on page 4:
Blowing in loose EPS granules





Four times tested quality



The test report certifies that a product sample meets the stipulated requirements.



The conformity certificate certifies that the product corresponds to a stipulated certification programme.



The certificate confirms that the company has established a QM system that meets the requirements of the standard DIN EN ISO 9001.



The certificate confirms that the company has established a QM system that meets the requirements of the standard DIN EN ISO 13485.



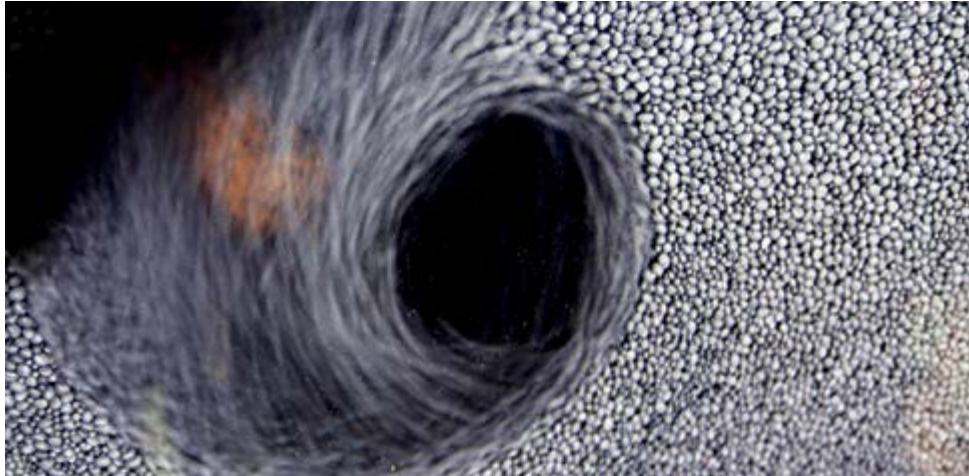
Added value with the MPA NRW-Quality Label

The Quality Label of the MPA NRW confirms that the manufacturer has done more for the safety and quality of his products than is required by the corresponding national or international standards. It is a strong signal to customers who appreciate safe and long-lasting products. The MPA NRW-Quality Label for QM systems certifies that the company has established a functioning QM system. Manufacturers who want to use one of the four MPA NRW-Quality Labels must have complied with one of the following conditions:

- your product has met the stipulated test requirements;
- your product has been certified – this means, it has passed the factory's own production control as well as the stipulated test and your product is regularly monitored by the MPA NRW;
- the MPA NRW has certified your quality management system.

For details please see the "regulations" beginning on page 5.

The MPA NRW-Quality Label ensures transparency and is a convincing marketing instrument. The MPA NRW-logo contained within is a trademark registered at the "Office for Harmonisation in the Internal Market" of the European Union.



How to acquire the Quality Label of the MPA NRW:

- Step 1: Choose a label:
- for products **“tested”** and **“certified product”**;
 - for a QM-system: **“certified according to DIN EN ISO 9001”** or **“certified according to DIN EN ISO 13485”**
- Step 2: Fill out the application (the application form is enclosed to this brochure) and send it by fax or by E-Mail (PDF) to the MPA NRW – Marketing Department
- Step 3: After the acceptance of the application the MPA NRW-Quality Label is issued and sent to the customer

The MPA NRW-Quality Label may be used for advertising – the presupposition for this that the customer signs and sends back the principles for using the MPA NRW-Quality Label.



Regulations for the MPA NRW-Quality Label

1. Purpose, scope of application and definition

- 1.1 These regulations govern the form and the applicability of the MPA NRW-Quality Labels.
- 1.2 Customers can underline the quality of their products or QM systems with the MPA NRW-Quality Label and thus improve their market potential by advertising with this label.
- 1.3 The MPA NRW awards its Quality Label for the successful certification of a Quality Management system as well as for the successful test or certification of products. Therefore one has to distinguish between two basically different groups when regarding the scope of application of a Quality Label:
 - MPA NRW-Quality Label **“certified quality management system”** and
 - MPA NRW-Quality Label for Products **“tested”** and **“certified product”**. Within the scope of application one can distinguish among different cases of application. For more detailed information please see No. 3 of these regulations.
- 1.4 Every MPA NRW-Quality Label designates its scope of application. Furthermore, a clear labelling has been inserted for the purpose of traceability:
 - MPA NRW-Quality Label **“certified quality management system”** – standard, according to which the QM system has been certified, and the registration number of the certificate;
 - MPA NRW-Quality Label **“tested”** – number of the test report;
 - MPA NRW-Quality Label **“certified product”** – number of the certificate.
- 1.5 The logo of the MPA NRW is integrated in the MPA NRW-Quality Labels. This logo is a trademark registered at the “Office for Harmonisation in the Internal Market” of the European Union.



2. Advertising with the MPA NRW-Quality Label

2.1 MPA NRW-Quality Label “certified quality management system”

As the company has been certified in total, the Quality Label can be used for company-related advertising material:

- on business correspondence
- on general advertising material
- in the internet
- but not on products or their packaging

2.2 MPA NRW-Quality Label for Products “tested” respectively “certified product”

As a concrete product has been tested respectively certified, the Quality Label may only be used in direct connection with the tested respectively certified product, for example

- on the product,
- product-related in prospects and brochures,
- product-related in the internet,
- but not in a general way, for instance on business correspondence.

2.3 The MPA NRW gives the authorisation to use a Quality Label in written form.



The presupposition for using the Quality Label is that the client gives his written consent to the principles for using the label. When choosing the option “tested” the client receives an authorisation for use. When choosing the options “certified product” and “certified quality management system” the client receives a certificate which includes the authorisation for using the MPA NRW-Quality Label.



3. Variants of the MPA NRW-Quality Label

3.1 The MPA NRW-Quality Labels “certified quality management system”



Has the quality management system been certified by the MPA NRW according to DIN EN ISO 9001 or EN ISO 13485, the following Quality Labels may be used:

Case of application	Quality Label	Number to be registered	Procedure	Statement of Certificate
Certification according to DIN EN ISO 9001		Number of Certificate	Certification of the company's quality management system according to DIN EN ISO 9001	The certificate confirms that the company has established a QM system that meets the demands of DIN EN ISO 9001
Certification according to DIN EN ISO 13485 / medical devices		Number of Certificate	Certification of the company's quality management system according to DIN EN ISO 13485	The certificate certifies that the company has established a QM system that meets the demands of DIN EN ISO 13485

In this case it is compulsory to observe the principles for using these Quality Labels (Enclosure 1).

3.2 The MPA NRW-Quality Labels for products “tested” and “certified product”

a) Has the product been **tested respectively certified** by the MPA NRW in the context of a **voluntary agreement**, the following MPA NRW-Quality Labels may be used:

Case of application	Quality Label	Number to be registered	Procedure	Statement of Certificate
Voluntary Certification		Number of Certificate	<ul style="list-style-type: none"> • Initial Test of the product • Initial inspection of the manufacturing site and the factory's own production control • Continuous surveillance of the factory's own production control • Random Sample Test of samples taken from the factory 	The certificate confirms that the product corresponds to a certain certification programme
Voluntary product type test		Number of Test Report	Initial Test of the product	Not applicable as there is no certificate

In this case it is compulsory to observe the principles for using these Quality Labels (Enclosure 2).



b) The use of the MPA NRW-Quality Labels **“tested”** or **“certified product”** is also possible for **building products governed by national and/or european regulations**. The presupposition for this is the evidence of having met **additional requirements**:

- o Additional properties have been tested respectively certified that are not stipulated by the regulations valid for the product.
- o The complete voluntary certification procedure has been applied - beyond the legal requirements.

Awarding possibilities for products regulated at european level

System	Requirements according to the Construction Products Regulation				Awarding possibility of the MPA NRW-QL “certified product”		Awarding possibility of the MPA NRW-QL “tested”	
	Initial Test	Initial inspection	Surveillance of the factory's own production control	Product surveillance	Certification of additional aspects	“upgrade” of the certification programme	Testing of additional aspects	Voluntary test
1+	x	x	x	x	o	-	o	-
1	x	x	x	-	o	o	o	-
2+	-	x	x	-	o	o	o	o
3	x	-	-	-	o	o	o	-

- o = It is possible to award the QL by the indicated procedure
- = It is not possible to award the QL by the indicated procedure



Examples:

- For products belonging to system 1+ it is possible to regard additional/other product characteristics than stipulated as compulsory in the harmonised technical specification. In the case of doors, windows, etc. this for instance could be demands to anti-burglary protection.
 - o If only the initial test is carried out with regard to additional aspects, the MPA NRW-Quality Label **“tested”** may be awarded.
 - o If the complete certification programme is carried out with regard to additional aspects, the MPA NRW-Quality Label **“certified product”** may be awarded.
- For products belonging to system 1 it is also possible to regard additional/other product characteristics.
 - o If only the initial test is carried out with regard to additional aspects, the MPA NRW-Quality Label **“tested”** may be awarded.
 - o If the complete certification programme (as in system 1+) is carried out with regard to additional aspects, the MPA NRW-Quality Label **“certified product”** may be awarded.
- Furthermore, for products belonging to system 1 it is also possible to achieve the MPA NRW-Quality Label **“certified product”** by regularly carrying out random sample tests in addition to the legally required procedure – by a voluntary upgrade of system 1+, so to speak.
- If a voluntary initial product test is carried out on products belonging to system 2+, the MPA NRW-Quality Label **“tested”** may be awarded.



- For products belonging to system 2+ it is further possible to achieve the MPA NRW-Quality Label **“certified product”**:
 - o by carrying out an initial product test as well as regular random sample tests in addition to the legally required procedure – thus, by a voluntary upgrade of system 1+.
 - o or: by carrying out the complete certification programme (as in system 1+) with regard to additional aspects.
- In order to achieve the MPA NRW-Quality Label **“certified product”** for products belonging to system 3, an initial factory visit, the test and assessment of the factory’s own production control as well as regular surveillance with random sample tests can be carried out.
- If the initial test of products belonging to system 3 is carried out with regard to additional aspects, the MPA NRW-Quality Label **“tested”** may be awarded.

This also applies to products governed by national regulations.



Guidelines 1 for using the MPA NRW-Quality Labels “certified quality management system”

1. The MPA NRW-Quality Labels **“certified quality management system”** may exclusively be used in association with the certified and monitored quality management system. In cases of misuse the client can be forbidden to use them.
2. The MPA NRW-Quality Labels may be used for company-related advertising material but not on products or their packaging.
3. The MPA NRW-Quality Labels may only be used during the validity period of the QM certificate (3 years). The authorisation to advertise with the MPA NRW-Quality Labels can be renewed after the recertification of the QM system.
4. The MPA NRW-Quality Labels may only be displayed in the corresponding form and colour as shown in the enclosure. The sign may also be generated electronically as long as the prescribed formats and forms are maintained. Enlargements and reductions are allowed as long as the contents remain readable.
5. If advertising material contains opinions and interpretations with regard to the certified and monitored quality management system, it must be made clearly visible and obvious that these are not the opinions and interpretations of the MPA NRW.



Guidelines 2 for using the MPA NRW-Quality Label for Products “tested” and “certified product”

1. The MPA NRW-Quality Labels for products do not substitute legally required conformity marks like the CE- or Ü-mark. They are also no marks that approve the product for special use.
2. The MPA NRW-Quality Labels may be used in direct reference to the tested and certified product but not in a general way, for instance on business correspondence. In cases of misuse the client can be forbidden to use them.
3. The MPA NRW-Quality Labels may only be used during the validity period of the test report resp. certificate, however not longer than five years. The authorisation for advertising with the MPA NRW-Quality Labels can be renewed after these five years on request.
4. The MPA NRW must be advised of alterations of the product and/or of the factory's own production control. A further use of the mark requires the consent of the MPA NRW. If it is not granted, the client has to refrain from distributing the respective advertising materials.
5. The MPA NRW-Quality Labels may only be displayed in the corresponding form and colour as shown in the enclosure. The sign may also be generated electronically as long as the prescribed formats and forms are maintained. Enlargements and reductions are allowed as long as the contents remain readable.
6. If advertising material contains opinions and interpretations with regard to the tested/certified products, it must be made clearly visible and obvious that these are not the opinions and interpretations of the MPA NRW.



■ ■ ■ APPLICATION for the awarding of the MPA NRW-Quality Labels

Please fill out this form in block letters and send it to
fax no. **0049.231.4502-225**
or per E-Mail to: **marketing@mpanrw.de**

Company: _____

Address: _____

Person of contact: _____

E-Mail address: _____

MPA NRW customer ID (if known): _____

Product: _____

Number of test certificate or surveillance contract: _____

Person of contact at the MPA NRW (if known): _____

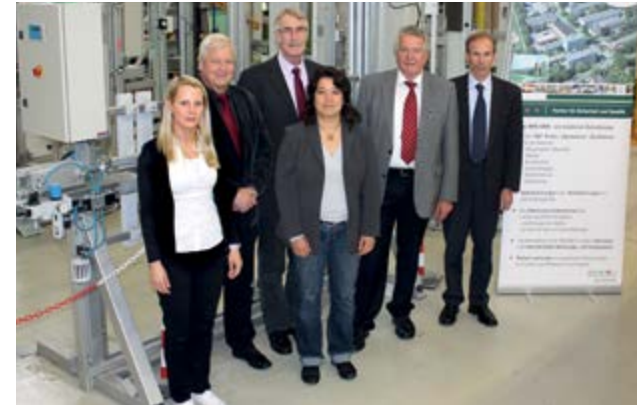
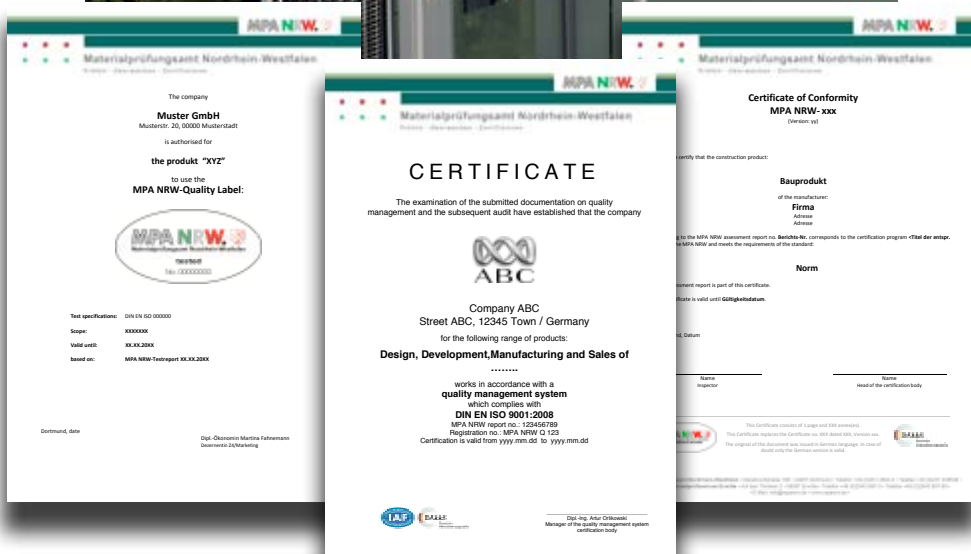
MPA NRW-Quality Label:

- MPA NRW tested
- MPA NRW certified product
- MPA NRW certified QM system DIN 9001
- MPA NRW certified QM system DIN 13485
- English version

First issuance: 100 € (plus VAT)

Re-issuance: 50 € (plus VAT)

The respective validity period is regulated in the principles of use (Enclosures 1 and 2).



Product Certification Body:

Office

Kristina Kura
 Phone: 0231. 4502-611
 E-Mail: kura@mpanrw.de



Certification of Quality Management Systems:

Offices

DIN EN ISO 9001:
 Andrea Thormann
 Phone: 0049.231.4502-558
 E-Mail: thormann@mpanrw.de

DIN EN ISO 13485:
 Marianne Reuter
 Phone: 0049.231.4502-447
 E-Mail: reuter@mpanrw.de

For questions and further information:

Martina Fahnemann
 Marketing Department
 Phone: 0049.231.4502-294
 E-Mail: marketing@mpanrw.de

