

Mission statement

OUR PRINCIPLES

- The MPA NRW has independently and objectively contributed to quality, safety and environment for over 60 years.
- Customer-orientation and budget-consciousness are indispensable prerequisites for the competitiveness of our company.
- Qualified and motivated staff members as well as modern technical equipment guarantee competent services on a high standard.

OUR SERVICES

- Our independence is a guarantor for the high quality and the objectivity of all services.
- We increase the attractiveness of the business location North Rhine-Westphalia with a professional service offer.
- As an innovative company we continuously optimise our services and open up new task fields.
- With tests, surveillance and certification we support the quality management of our clients.
- Special responsibility for environmental protection and occupational safety characterise our actions.

OUR CLIENTS

- The requirements of our clients are the focus of our work.
- We encourage the sustainable economic success of our clients on the market with objective and competent services.
- We offer cooperation on a partner-like basis with quick work and fair prices.
- We support the innovative energy of our clients with flexible actions.
- Our long experience is the basis for the trust of our clients.

OUR STAFF MEMBERS

- The staff members are the key to the success and the esteem of our company.
- Commitment and willingness to carry responsibility, team spirit and solidarity are the core of our business culture.
- The motivation of the staff members is an essential executive function that is implemented especially by open communication and the encouragement of autonomous working.
- A comprehensive vocational education and training, the equal advancement of staff members and an optimal working environment are essential corporate objectives.
- It is the task of all employees to act in a customer-oriented way – also when dealing with other staff members – and to pass on professional experience to new colleagues.