



Statutes on the use of the MPA NRW-Quality Label

1. Purpose and definition

1.1 These statutes determine the regulations for the receipt of the MPA NRW-Quality Label, as well as the form, field of application and application spectrum.

The different variants of the MPA NRW-Quality Label are listed under point 2.

- 1.2 The MPA NRW logo is integrated in the MPA NRW-Quality Label. This logo is a trademark registered at the European Union's "Harmonisierungsamt für den Binnenmarkt".
- 1.3 The MPA NRW-Quality Label underlines the quality of the products, their production, or the quality of the application of processes.
- 1.4 The MPA NRW-Quality Label does not replace a legally required conformity mark. It is also not a mark which qualifies the product or the procedure for a particular purpose.

2. Variants of the MPA NRW-Quality Label

2.1 MPA NRW-Quality Label for products



2.2 MPA NRW-Quality Label for processes





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3. Field of application and validity

- 3.1 The MPA NRW-Quality Label is awarded for voluntary tests, surveillances or certification of products or processes under the following conditions:
 - the test, surveillance or certification have been completed successfully in accordance with specified programs or the requirement of the respecive programs have been fulfilled,
 - a surveillance contract (for MPA NRW-Quality Label "monitored fpc") or certification- and surveillance contract (for MPA NRW-Quality Label "certified product" and "certified process") has been concluded,
 - the acceptance of these "Statutes on the use of the MPA NRW-Quality Label", especially the stipulations regarding the maintainance (pls. see point 4) and use of the MPA NRW-Quality Label (pls. see point 5) have been confirmed in writing.
- 3.2 Each MPA NRW-Quality Label recieves a clear identification marking which contains the following information:
 - the MPA NRW-Quality Label variant (pls. see point 2),
 - the program whose requirements have been fulfilled,
 - number of the corresponding test- or inpection certificate or the corresponding certificate of conformity (pls. see point 3.3).
 - A test- or inspection certificate or a certificate of conformity, will be issued as confirmation that the
 requirements of the respective program have been fulfilled. The test- or inspection certificate or
 the certificate of conformity contains information regarding the product/procedure, manufacturer
 and the program concerned as well as a period of validity. As a rule, this period of validity is five
 years, provided that the procedure, the product, its production, the factory owned production
 control or the program concerned are not undergoing considerable changes. The MPA NRW-Quality
 Label may only be used within the validity period of the test- or inspection certificate or certificate
 of conformity.
 - The authorization to use the MPA NRW-Quality Label can be extended upon request before the expiry of the validity period and according to the respective program.

4. Sustainability

4.1 MPA NRW must be informed of any changes to the procedure, product, production process or to the factory owned production control. This applies especially to changes which may impair the ablity to fulfill the requirements of the respective program.

The ongoing validity of the test- or inspection certificate or the certificate of conformity and therefore the continued use of the MPA NRW-Quality Labels requires the review and consent of MPA NRW, further tests/surveillances may be necessary to obtain this consent.

4.2 To sustain the MPA NRW-Quality Labels "überwachte WPK", "zertifiziertes Produkt" and "zertifiziertes Verfahren" regular surveillances are necessary during the validity period of the inspection certificates and the certificate of conformitys. These are carried out in accordance with the respective programs and the applicable contractual regulations.



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5. Use of the MPA NRW-Quality Label

- 5.1 The MPA NRW-Quality Label may only be reproduced in print- and digital media in the supplied form and colour. Proportional changes in size are permissible, provided that the content is legible.
- 5.2 The MPA NRW-Quality Label may only be used within the validity period of the test certificate or the certificate of conformity.
- 5.3 Application spectrum advertising with the MPA NRW-Quality Label:
- 5.3.1 MPA NRW-Quality Label for products "geprüft", "überwachte WPK", "zertifiziertes Produkt"

As a specific product or its production conditions have been tested, surveyed or certified, the MPA NRW-Quality Label may only be used in direct reference with this product:

- on the product;
- product related, for example in quotations, print media and digital media;
- <u>but not in general</u>, for example in business correspondence.
- 5.3.2 MPA NRW-Quality Label "zertifiziertes Verfahren"

As a specific procedure has been certified, the MPA NRW-Quality Label may only be used in direct reference to this procedure:

- procedure related, for example in quotations, print media and digital media;
- <u>but not</u> in general, for example in business correspondence.
- 5.4 If advertising material contains opinions and interpretations regarding the products or processes, it must be made perfectly clear that these are not the opinions and interpretations of MPA NRW. It is not permissible to make comments regarding the test/surveillance which may be regarded as misleading or unjustified.
- 5.5 The aforementioned rules for using the MPA NRW Quality Label are binding. In the event of abuse, the client may be prohibited from using the label.



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6. Prohibition of the use of the MPA NRW-Quality Label

6.1 Suspension of the surveillance or certification

The surveillance or certification can be suspended if the requirements of the respective program can temporarily not be fulfilled. For other possible reasons for a suspension please see the contractual regulations.

If the surveillance or certification is suspended, the inspection certificate or the certificate of conformity as well as the MPA NRW-Quality Label must not be used during this period of time.

As soon as the program's requirements are being fulfilled again, the inspection certificate or certificate of conformity will be re-instated and the MPA NRW-Quality Label can be used again in accordance with the stipulations (pls. see point 5).

6.2 Withdrawal of the inspection certificate or the certificate of conformity

The surveillance can be suspended and the inspection certificate or the certificate of conformity withdrawn if the program's requirement are permanently not fulfilled (for example if agreed correctional measures cannot be proven in the appropriate time or if problems occur repeatedly).

The inspection certificate or the certificate of conformity will also be withdrawn if the surveillance- or certification- and surveillance contract is terminated.

6.3 Suspension of the test certificate

The test certificate may be suspended if changes to the product result in renewed testing to confirm the continuous fulfillment of the program's requirements.

The suspended test certificate as well as the MPA NRW-Quality Label may not be used during this time.

If the new tests confirm that the program's requirements are being fulfilled, the test certificate will be re-instated and the MPA NRW-Quality Label may be used again in accordance with the regulations (pls. see point 5).

6.4 Withdrawal of the test certificate

A test certificate can be withdrawn if the renewed test following an alteration does not confirm the fulfillment of the program's requirements.

If a test certificate or certificate has been withdrawn, the MPA NRW-Quality Label must not be used anymore.

6.5 Abusive use of the MPA NRW-Quality Label

If the regulations regarding the use of the MPA NRW-Quality Label (pls. see point 5) are not observed, the continued use of the MPA NRW-Quality Label may be prohibited temporarily or entirely.

6.6 Termination of use

If an application to extend the use of the MPA NRW Quality Label is not submitted in good time before the expiry of the validity period, the MPA NRW Quality Label may no longer be used after the end of the validity period.

The use may also be terminated if the products or processes listed in the scope of the test or inspection certificate or the certificate of conformity are no longer provided or if the company has ceased its business activities.